RICOH Unified Communication System Apps

Communications Solution

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Come Face to Face with Convenient, Mobile Communications

See what you've been missing. RICOH's Unified Communication System (UCS) Apps let users experience crisp, clear visual collaboration with a wide range of audiences from any remote location. These innovative solutions complement the RICOH UCS video conference devices and integrate real-time video, audio and document files so participants can join the conversation from a personal computer (Windows® or Mac®), Apple® iPad®/iPhone® or Android™ device. Choose this mobile communications and sharing solution to empower employees, while helping to improve productivity and reduce costs.

Stay connected while on the move

Seeing is believing—visual collaboration allows for more compelling discussions. Whether your office needs to share critical information with a deployed sales team, offer instructions to the factory floor or exchange ideas with a distant client, the easy-to-use RICOH UCS Apps let users in multiple locations see one another and share data*, audio and visuals in real time. Simply apply the tools you're already using to connect quickly and effectively.
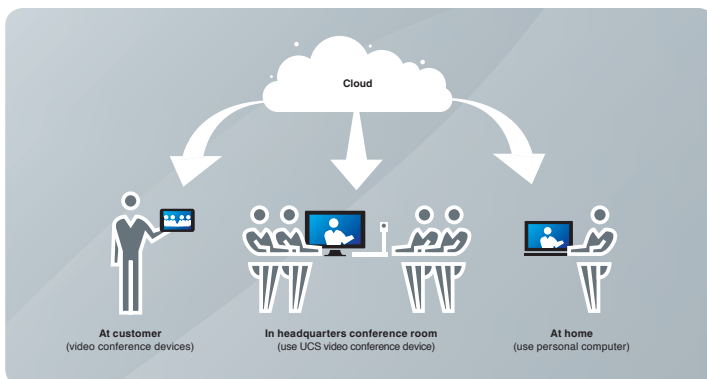
*iPad/iPhone/Android users can see shared files, but cannot initiate a share.

Experience real savings in real time

Accommodate the unique demands of your rapidly growing mobile workforce without taxing IT resources or your budget. Anyone with the RICOH UCS Apps and a paid subscription can connect to Ricoh's powerful, intuitive videoconferencing and data sharing system—without purchasing special equipment or hardware. Participating in conferences, training sessions and meetings is as easy as making a phone call, with the visual impact of being in the room. Most importantly, it allows users to stay productive wherever they are without incurring unnecessary travel costs.

Discover the freedom of mobile communications

The RICOH UCS Apps work seamlessly with the RICOH UCS video conference devices. Users log in online and join a meeting anywhere in the world within seconds. Resolution and frame rates are automatically controlled based on network load status for smoother video without jitters or lagging. Plus, all video and data is encrypted to help ensure every participant can share freely without compromising the integrity of confidential information.

Specifications

RICOH Unified Communication System *for Windows*®
RICOH Unified Communication System *for Mac*®

Image Coding System	H.264/SVC
Audio Coding System	SPEEX wideband/ITU-T G.711/ITU-T G.722
Video Send/Receive	Max. Video Resolution (Send): 720p/30fps
	Max. Video Resolution (Receive): 720p/30fps
Communication Protocol	Unique procedure
Transmission Speed	500 Kbps to 2 Mbps
Supported OS	Windows XP Professional (32bit) SP3
	Windows Vista Business (32bit/64bit) SP2
	Windows Vista Enterprise (32bit/64bit) SP2
	Windows 7 Professional/Enterprise (32bit/64bit) SP1
	Windows 8/Windows 8 Pro/Windows 8 Enterprise x86/x64
	Mac OS 10.7 and 10.8
Max. Connectable Site	20 sites (combination of RICOH UCS Apps users and RICOH UCS video conference devices)
Max. Site Displayed	9 (including own site)

- Software can be downloaded for free from the Ricoh website.
- Paid subscription is necessary to utilize the software. Please contact your sales representative.
- Internet access (minimum up/down 500 Kbps, recommended 1Mbps) is necessary.
- Requires an internal or external web camera. An external web camera needs to be UVC compatible.
- Echo canceller function is necessary for external microphone speaker.
- Windows 8 touch panel function is not supported.

For the latest information on the recommended operating environment, please check the Ricoh website.

RICOH Unified Communication System for iPhone/iPad
RICOH Unified Communication System for Android™

Image Coding System	H.264/SVC
Audio Coding System	SPEEX wideband/ITU-T G.711/ITU-T G.722
Video Send/Receive	Max. Video Resolution (Send): 360p/15fps
	Max. Video Resolution (Receive): 720p/30fps
Communication Protocol	Unique procedure
Transmission Speed	500 Kbps to 2 Mbps
Network Connection	3G/4G or Wi-Fi
Supported OS	iOS6 or later; Android 4.1 or later
Supported Hardware	iPhone 4s, iPhone 5, iPhone 5c, iPhone 5s, iPad2, iPad (3rd generation), iPad (4th generation), iPad mini, Nexus 5, Galaxy S4, Galaxy S5, HTC One, Nexus 7, Galaxy Tab 3
Max. Connectable Site	20 sites (combination of RICOH UCS Apps and RICOH UCS video conference devices)
Max. Site Displayed	4 (including own site)

- Paid subscription is necessary to utilize app. Please contact your sales representative.
- Internet access (minimum up/down 500 Kbps, recommended 1 Mbps) is necessary.

For the latest information on the recommended operating environment, please check the Ricoh website.

- Photographs used are simulated images.
- Product specifications and other particulars are subject to change without notice.
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- The official name of Windows is the "Microsoft Windows Operating System."
- Apple, iPhone and iPad are trademarks of Apple Inc., registered in the U.S. and other countries.
- iOS is a trademark or registered trademark of Cisco in the United States and other countries and is used under license.
- Wi-Fi is a trademark or registered trademark of the Wi-Fi Alliance.
- Android is a trademark of Google Inc.

Cloud

At customer
(video conference devices)

In headquarters conference room
(use UCS video conference device)

At home
(use personal computer)

The portable RICOH UCS video conference devices and mobile RICOH UCS Apps use cloud-based technology to ensure users in multiple locations can affordably participate in videoconferences and share data with incredible ease and convenience.

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